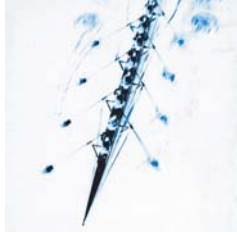


Your first choice in emergency care

SPENCER[®]

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Our Mission

Spencer's way of thinking

By creating a sense of belonging to a unique manufacturing culture, it is possible to face problems in their global complexity and to guarantee the best possible solution.

Only this way it is possible to learn how to compose a full mosaic for the hard work of those who work for a living and for life.

Spencer has spread more than just one seed, so that in the field of emergency rescue and first aid operations new harvests can be reaped season after season. Spencer has improved its professionalism to make quality, reliability and innovation of its products grow. Spencer has collected experiences, elaborated projects and become a solid protagonist of the worldwide market. Spencer has seized the incitation and solicitations in order to be close to its interfacing partners to support their choices.



Quality System Certification

Spencer works in the emergency and first aid market, where the requirement of high technology and easy to use products obliges companies to structure in promptly with qualified and efficient organization strategies. Therefore Spencer has based its company's order upon two important strategy factors: the certification of its own Quality Assurance System, according to ISO 9001:2000 norms (certificate n. 501003950-Rev.01/A) and EN ISO 13485:2002 (certificate n. 501003950-Rev.01/B), issued by TÜV Product Service GmbH, Germany and research and development for studying the realization of technologically advanced devices.



Research & Development

Research

The average investments of Spencer into research and development, in the past years, have exceeded 12% of the turnover. This choice was made in order to contribute in a concrete way to the technical and aesthetical progress of the medical field, to maintain a positive role in the world of emergency and to awaken public opinion towards common interest matters such as safety, environment, innovative materials and their recovery.

Design

Together with the scientific competence, necessary to create professional devices, Spencer design is characterized by delicate curves and shapes that match with the high quality finishing, and determine a delightful aesthetic, without compromising the absolute functionality. The choice of the materials as well as the careful study of the lines are coherent with the Spencer philosophy, inspired by the ideal of reaching perfection and they are guaranteed by years of experience in this field; conformity tests follow all the planning and production phases so that no details are missed and any situation can be faced.

Perfection: our reference point

To know does not only mean having a sum of information, it also means developing the ability of comprehending reasons and targets and putting them constantly in relationship with your own way of acting. Spencer knows the target: our unique simplicity enables us to reach the perfection needed to go beyond temporary fashion and styles, hence rewarding our product user over the years.